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OpenText™ AppEnhancer

Event Profile Manager Guide

Event Profile Manager is a browser-based tool that allows administrators and integrators to manage events in the event profile database. This guide provides information about accessing the Event Profile Manager and managing events.

EAXCORE230200-AGE-EN-1

OpenText™ AppEnhancer
Event Profile Manager Guide
EAXCORE230200-AGE-EN-1
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Chapter 1

Overview

Event Profile Manager is a browser-based tool that allows administrators and integrators to manage events in the event profile database.

Chapter 2

Accessing the Event Profile Manager

2.1 Logging in to the Event Profile Manager

To log in to the Event Profile Manager:

1. Open a web browser and navigate to:

   http://<*EDB host*>/EDB/Login.aspx

   where *EDB host* is the name or address of the EDB machine.

2. Type the Event Profile Manager user name and password created during EDB setup.

3. Click **Log In**.

2.2 Managing Event Profile Manager passwords

2.2.1 Changing passwords

To change a password:

1. Log in to the Event Profile Manager with your current password.

2. In the top right corner of the page, click **Settings** > **Change Password**.

   The Event Profile Manager displays the Change Password dialog box.

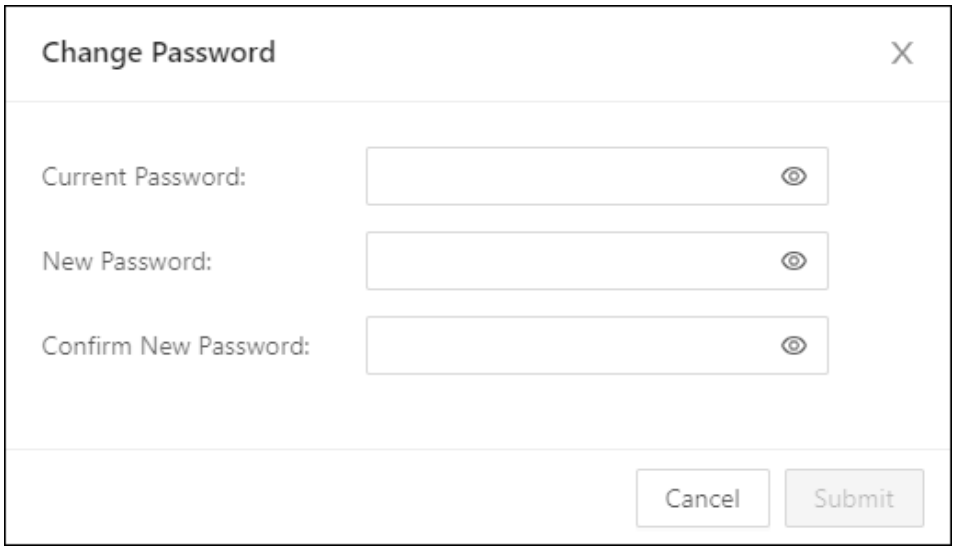

Figure 2-1: Change Password screen

3. Provide the requested password information.

4. Click **Submit**.

Chapter 3

Managing Events with the Event Profile Manager

3.1 Viewing event data

The Event Profile Manager Event History tab displays the following details in grid format:

- Audit trail for each event. In the **Audit** column, Hover your mouse over the Audit icon for an event to determine the delivery status. The status can be one of the following:
  - Delivered
  - Delivered and re-sent
  - Not delivered
  - Not delivered but re-sent

  Click an Audit icon to display additional details.

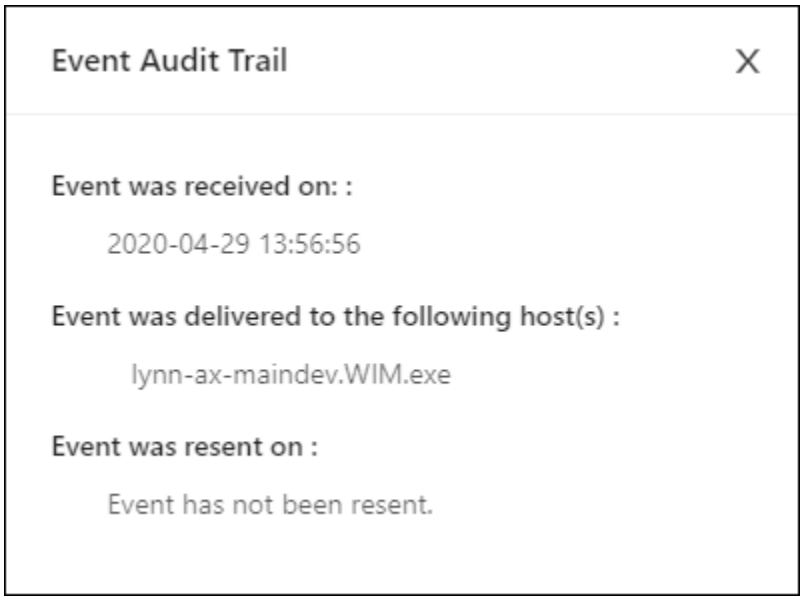

Figure 3-1: Event Audit Trail screen

- Date and time the Event Profile Manager received the event from the EDB
- Event source

- Event type
- Event title
- Event profile

  Note: The event profile option might be hidden. To show this option, see "Displaying index details" on page 11.

- Delivery status
- Delivery message

The following figure shows sample event records. To sort event data, click the column header for the data you want to sort. To view event data in chart format, click the **View Event History Charts** icon.

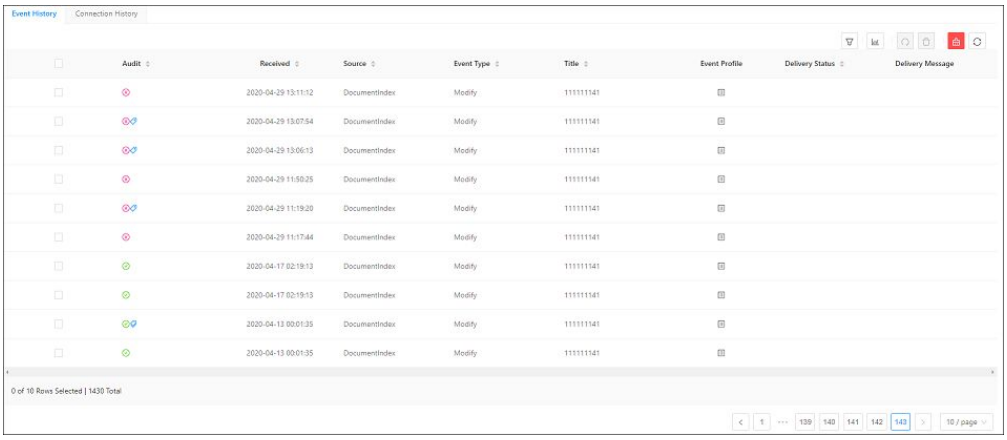

Figure 3-2: Viewing event records

To sort event records, click the column header for the event detail you want to sort.

3.2 Viewing connection data

The Event Profile Manager Connection History tab displays the following connection details in grid format:

- Date and time an application connected to a host machine
- Activity, or type of connection to the host machine
- Host machine name
- Details (showing the time stamp, activity, and host information)

The following figure shows sample connection records. To sort records, click the column header for the connection detail you want to sort. To view connection data in chart format, click the **View Connection History Charts** icon.

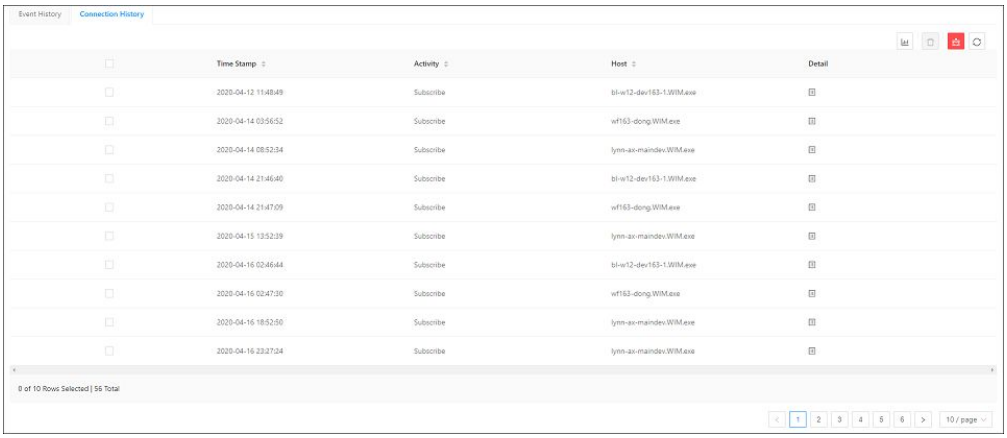

Figure 3-3: Viewing connection records

To sort connection records, click the column header for the connection detail you want to sort.

3.3 Displaying index details

The Event Profile Manager is configured to hide index details after installing the EDB.

To configure the Event Profile Manager to display index details:

1. Navigate to the EDB `web.config` file on the EDB host machine. The EDB setup package installs the file in the following location:

   `C:\Inetpub\wwwroot\EDB`

2. Open the file in a text editor.

3. Locate the appSettings section of the file and update the *DisplayBag* value to `true`. Refer to the following example:

```
<appSettings>
      <add key="DisplayBag" value="true" />
</appSettings>
```

4. Save the changes to the file.

3.3.1 Viewing index details

To view index details for event records and connection records, move the cursor over the icon at the far right of the record. The Event Profile Manager displays index information in a dialog box. The following figure shows information for a sample event record.

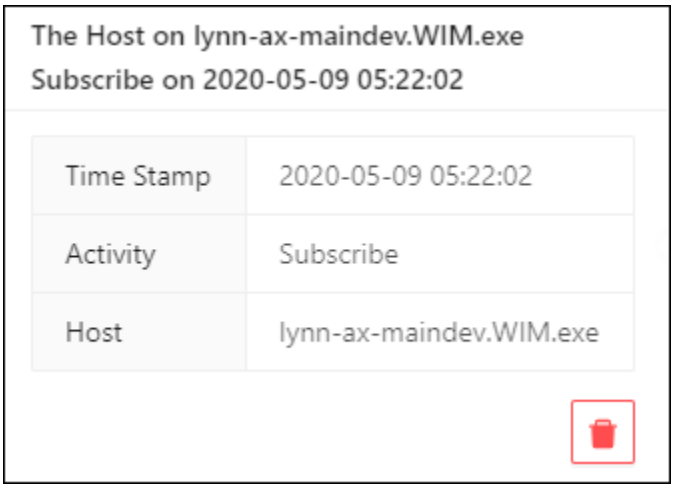

Figure 3-4: Viewing index details

To view index details for event records and connection records, move the cursor over the icon at the far right of the record. The Event Profile Manager displays index information in a dialog box.

3.4 Debugging applications

The Event Profile Manager allows you to debug applications in a test environment prior to integrating them with a live AppEnhancer system. Debugging applications consists of the following high-level steps:

1. Setting up a test environment that contains AppEnhancer Desktop and AppEnhancer Web Access.
2. Configuring the test environment for the EDB. Refer to *Configuring EDB settings* in the *AppEnhancer Integration Framework Development Guide* for more information.
3. Making sure the application meets the requirements listed in *Configuring Applications to Monitor AppEnhancer System Events* in the *AppEnhancer Integration Framework Development Guide*.
4. Using Document Manager and Web Access in the test environment to add documents, modify document indexes, and delete documents.
5. Determining if the application processes AppEnhancer-generated events as defined by business requirements.
6. Modifying application code.
7. Re-sending events to the application. Refer to "Re-sending events" on page 13 for more information.
8. Verifying that the application produces the desired results.

3.4.1 Re-sending events

To re-send events from the event database to an application:

1. On the **Event History** tab, select the check box next to each event that you want to re-send.
2. Click the **Resend** icon at the top right part of the tab.

Note: The Event Profile Manager allows you to re-send a single event by clicking the **Resend** icon in the index details dialog box.

3.5 Monitoring events

The Event History chart monitors the number of add, modify, and delete events in the database. To open the events chart, click the **View Event History Charts** icon.

The chart displays data over the past week, month, quarter, or year, which you can select using the drop-down menu at the top of the chart window.

The events chart also provides filtering by data source, user, and application. Select a data source, user, or application from the appropriate drop-down menu at the top of the chart window.

3.6 Monitoring connections

The Connection History chart monitors the number of subscribed and unsubscribed activities in the database. To open the connection chart, in the top-right corner of the Connection History tab, click the **View Connection History Charts** icon.

The activities are grouped by host. Only five hosts can be displayed in the window at a time. When more than five hosts have activity in the database, paging is enabled in the chart window.

3.7 Deleting data

You can delete event history and connection history data from the event profile database.

To delete data from the event profile database:

1. In the Event History grid or Connection History grid, select the check box next to each row. To select all data on the current page, select the check box in the check box column header.
2. Click the **Delete Checked Row(s)** icon at the top right part of the tab.

Note: The Event Profile Manager allows you to delete a single row by clicking the **Delete Row** icon in the index details dialog box.

To delete all data from the event profile database:

1. Click the **Delete All** icon at the top right part of the Event History tab or Connection History tab.

2. On the confirmation popup, click **OK** to delete all events or **Cancel** to exit the operation.

Caution

The **Delete All** button deletes all events from all the pages in the Event History tab or Connection History tab.

3.8 Configuring maintenance plans

Maintenance plans allow administrators to configure the Event Profile Manager to automatically delete event data and connection history data from the event database.

To configure a maintenance plan:

1. Click **Settings** > **Maintenance Plan** at the top-right corner of the page. The Event Profile Manager displays the Maintenance Plan dialog box.

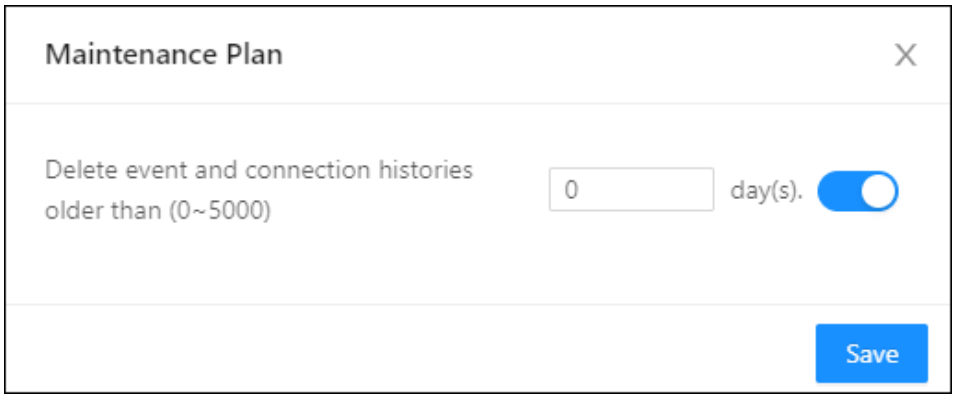

Figure 3-5: Maintenance Plan screen

2. Specify the number of days records remain in the database before the Event Profile Manager deletes them.

3. Click **Save** to save the maintenance plan.

Note: If you do not want your records to be deleted, turn off the maintenance plan switch.