

OpenText™ AppEnhancer CE 25.2

Release Notes

Product Released: April 30, 2025

Caution Template



Caution

Cautions help you avoid irreversible problems. Read this information carefully and follow all instructions.

Important Note Template



Important

Important notes help you avoid major problems.

Note Template



Note

Notes provide additional information.

Tip Template



Tip

Tips suggest quicker or easier ways of performing a task.

1 Introduction

These Release Notes provide an overview of AppEnhancer 25.2, including new features, delivery information, and supported platforms.

OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText [My Support](#) for any patches or documentation updates that may have been posted after the initial release of this

1.1 Release Notes revision history

Revision date	Sections revised	Description of revisions
2025-04-05	First release.	Draft.
2025-04-30	Final release.	Latest content.

2 About AppEnhancer 25.2

OpenText™ AppEnhancer is a content management system that provides organizations with a solution for capturing, managing, and distributing documents and their data across various platforms. AppEnhancer offers features such as document imaging, workflow automation, document retrieval, and retention management, enabling businesses to streamline their document-intensive processes and improve overall operational efficiency.

2.1 New features

The 25.2 release introduces feature updates focused on modernizing user interface and access, consolidating the web stack, and enabling flexible cloud deployments of the platform. Core enhancements span the Connector, web architecture, and platform support for hybrid/cloud environments.

2.1.1 AppEnhancer Web Server and Client Preview

AppEnhancer 25.2 includes a preview of the new AppEnhancer Web Server and Web Client, built on a unified architecture and using OpenText UI Frameworks. This marks the start of a phased rollout of the new AppEnhancer User Interface

- New Web UI served through the new AppEnhancer Web Server.
- Shared web server infrastructure delivers both UI and REST API stack.
- Interactive document viewer accessible via a unified application path.

- No separate application or URL required for viewing operations.
- Web Access remains for production use and will be deprecated once feature parity is reached

2.1.2 AppEnhancer Connector

- Search, retrieval, and document viewing capabilities added to the Connector.
- Complements existing file, print, and import features.
- Positioned as a modern alternative to legacy desktop-based access.

2.1.3 AWS Support

- Support for deployments in Windows VM environments.
- AWS-certified architecture (PostgreSQL, AWS Storage via CIFS)

2.1.4 Configuration Format Update (Binary to JSON)

As of version 25.2, AppEnhancer configuration data has been converted from a proprietary binary format to **JSON**. This change improves transparency, simplifies configuration management, and enables easier data exchange across environments.



Note

After upgrading, you must run the Component Registration Wizard **at least once** in each environment to complete the one-time conversion of existing configuration data. **This conversion is irreversible**. Please back up your database(s) prior to conversion to ensure business continuity, should you wish to roll-back.

3 Downloads

Downloads for AppEnhancer are available on [My Support](#).

The software for AppEnhancer includes:

- AppEnhancer Administrator
- AppEnhancer Web Access
- AppEnhancer License Server
- AppEnhancer Rendering Server
- AppEnhancer REST Services
- AppEnhancer Web Services
- AppEnhancer Event Dispatch Broker
- AppEnhancer Development Kits
- AppEnhancer Administrative Services
- AppEnhancer Retention Service
- AppEnhancer Import Utility
- AppEnhancer Full Text Server
- AppEnhancer Connector
- AppEnhancer Web Server

- AppEnhancer Web Client

4 Documentation

Documentation for AppEnhancer is available on [My Support](#).

The documentation for AppEnhancer includes:

- Installation Guide
- Administration Guide
- Web Access User Guide
- Indexing Service User Guide
- Cloud Deployment Guide
- Integration Guide
- Event Profile Manager Guide

5 Supported environments and compatibility.

This section provides details about supported platforms, systems, and versions.

Note



- A product configuration running on a particular environment is supported if versions of the components in the environment (for example, operating system, database, web server, browser, security provider and so on) are in standard/primary support by their vendors.
- All certifications provided in this document are relevant to the current release. Certifications for patches are documented in the Patch Notes documents published for the patch releases.
- Software requirements are listed with release numbers. Software updates—including patches, Service Packs, and equivalent updates—sometimes introduce unanticipated changes. Compatibility with software updates that are not listed here cannot be guaranteed.

5.1 ApplicationXtender Desktop

AppEnhancer no longer delivers installation packages for the legacy Windows desktop client and its components (ApplicationXtender Desktop). Desktop capabilities are now delivered as part of the new AppEnhancer Connector.

The following modules are deprecated, and will no longer function in this and future releases of the AppEnhancer platform:

- Document Manager
- Desktop Wizards (Index Image Import, Migration, Key Reference, Archive)
- Retention Policy Manager
- Image Capture tools

5.2 Supported Environments and Compatibility

This section identifies minimum hardware requirements for use with AppEnhancer components.



Use the minimum requirements specified in the table or the minimum CPU and RAM required to run the operating system, whichever is higher.

5.2.1 License Server

The minimum system requirements for the operating systems supported by AppEnhancer are sufficient for running License Server.

5.2.2 Web Access Server

Requirement	Details
Processor	<ul style="list-style-type: none">• 3.1 GHz or higher (recommended)• Dual or quad processors recommended for high-volume deployments
Memory	<ul style="list-style-type: none">• 8 GB of RAM (recommended)

Note



IIS must be installed before the Microsoft .NET Framework.

5.2.3 Rendering Server

Requirement	Details
Processor	<ul style="list-style-type: none">• 3 GHz or higher (recommended)• Dual or quad processors recommended for high-volume deployments
Cache disk space	On the computer where the AppEnhancer Rendering Server cache resides, enough free space must be reserved to accommodate the total file size of all files that the AppEnhancer Rendering Server is intended to process. For example, if the AppEnhancer Rendering Server is used to process 10,000 files averaging 100 MB each, you must reserve 10 GB of dedicated space on the shared drive.
Memory	<ul style="list-style-type: none">• 8 GB of RAM (recommended)

5.2.4 Web Services

Processor	<ul style="list-style-type: none">• 3.1 GHz or higher (recommended)• Dual or quad Intel Xeon processors recommended for high-volume deployments
Memory	<ul style="list-style-type: none">• 8 GB of RAM (recommended)

5.2.5 Rest Services

Requirement	Details
Processor	<ul style="list-style-type: none"> • 3.1 GHz or higher (recommended) • Dual or quad Intel Xeon processors recommended for high-volume deployments
Memory	<ul style="list-style-type: none"> • 8 GB of RAM (recommended)

5.2.6 Full Text Service

Requirement	Details
Processor	2 or more
Disk space	3.2 GB to install, 3 GB to run
Memory	<ul style="list-style-type: none"> • 4 GB + 8 GB SWAP or • 8 GB + 4 GB SWAP

5.2.7 Administrator

Requirement	Details
Processor	<ul style="list-style-type: none"> • 3 GHz or higher (recommended)
Memory	<ul style="list-style-type: none"> • 4 GB of RAM (recommended)

5.2.8 All Other Services

Requirement	Details
Processor	<ul style="list-style-type: none"> • 3.1 GHz or higher (recommended) • Dual or quad processors recommended for high-volume deployments
Memory	<ul style="list-style-type: none"> • 8 GB of RAM (recommended)

5.2.9 Operating Systems support

Operating System	AppEnhancer Administrator, Web Access Server, Rendering Server, Web Services, and	License Server	EDB/WIM
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Windows Server 2019	Y	Y	Y
Windows Server 2022	Y	Y	Y
Windows Server 2025	Y	Y	Y
Hyper-V	Y	Y	N
VMware	Y	Y	N



Note

AppEnhancer components should be installed only on a 64-bit server.

5.2.10 Browser support

Browser	AppEnhancer Administrator, Web Access
Firefox for Windows & Mac	Y
Chrome for Windows & Mac	Y
Microsoft Edge for Windows	Y
Safari for Mac	Y

5.2.11 Database support

Database	Versions
Microsoft SQL Server	2019
	2022
Microsoft SQL Server Express	2019
	2022
Oracle	19c
MySQL	8.0.39 x86
	8.0.39 x64

Database	Drivers
Microsoft SQL Server	2019, 2022
Microsoft SQL Server Express	2019, 2022
Oracle	19c

MySQL	8.0 X64
PostgreSQL	16, 17

5.2.12 Database Driver support

Database	Drivers
Microsoft SQL Server	<ul style="list-style-type: none"> • Microsoft OLE DB Provider for SQL Server • Microsoft ADO.NET Provider for SQL Server • Microsoft SQL Server Native Client
Oracle	<ul style="list-style-type: none"> • Oracle Provider for OLE DB • Oracle Data Provider for .NET (ADO.NET Provider) <p>Note:</p> <ul style="list-style-type: none"> • Oracle Data Provider for .NET is for Web Access and Administrator. • You must install an Oracle ODAC driver
MySQL	<ul style="list-style-type: none"> • Microsoft OLE DB Provider for ODBC Drivers • MySQL Connector/ODBC 8.0.31 (MyODBC) • MySQL Connector/Net (ADO.Net Provider) 8.0.31
PostgreSQL	<ul style="list-style-type: none"> • PSQODBC Driver 16, 17

5.2.13 Third-Party Component support

Third-party component	AE Web Access, Administrator	AE Web Services, REST Services
Adobe PDF Library 18.0	Y	N
Microsoft .NET Framework 4.8	Y	Y
Microsoft Data Access Components (MDAC) 2.5 SP3 and 2.8	Y	N

Microsoft Windows Installer (MSI) 3.1, 4.0, 4.5 or 5.0	Y	Y
Microsoft XML 6.0(SP1)	N	N
Microsoft Enterprise Library 5.0	N	N
Microsoft Smart Client Software Factory April 2008 Release	N	N
Microsoft Exchange Server MAPI Client and Collaboration Data Objects 1.2.1	Y	N
OpenText Capture Recognition Engine CE 24.4	Y	N
PixTools for Web 24.4	Y	N

5.2.14 Distributed and tested third-party components

The following table lists third-party applications that have been tested by OpenText or by the vendor for compatibility with AppEnhancer 23.2. If an integration package is required for any of the third-party applications, you will need to purchase the integration package separately. Operating systems supported by AppEnhancer might not be supported by these third-party components.

Category	Third-party application	AE Web Access, Administrator
Document viewing	Adobe Acrobat Reader DC	Y

Scanning	PixTools for Web 24.4	Y
Remote access	Microsoft Windows Terminal Server 2019	Y
Security provider	Microsoft Active Directory Services 2019	Y
	CAS (3.4.12)	Y
	OAuth	Y

Category	Third-party application	AE Web Access, Administrator
	ADFS (3.0)	Y
	OpenText Directory Services (OTDS)	Y
Microsoft Office	Microsoft Office 365	Y

5.2.15 Language support

AppEnhancer is currently localized in the following languages.

Component	Languages						
	EN	DE	PT	FR	IT	ZH	ES
AppEnhancer Web Access	B	UI	UI	UI	UI	UI	UI
AppEnhancer Administration	B					UI	

UI = user interface only

B = both user interface and online help

Note



Starting in 23.4, AppEnhancer language packages are now included as part of each product installation package and not as a separate installation.

6 Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue ID	Description
OCTCR77BC1961163	Fixed REST API AXDocExportJobs that was taking a long time to download the exported file.
OCTCR77BC3056860	Fixed an issue in Web Access/ Render server to export Old-Style JPEG compression Tiff documents without corruption.
OCTCR77BC3304939	Fixed issue where initial full-text indexing is slow by adding a new setting "MassiveIndexingMode" to the configuration file of the indexing service.
OCTCR77BC3825451	Fixed an issue where the supplied password validation was failing when the password was saved for the second UNC path in the storage management.
OCTCR77BC4133990	Fixed an issue in REST services where AppWorks integration caused extra AppEnhancer licenses to be allocated.
OCTCR77BC4188457	Fixed an issue in WebAccess to allow the user with no deleteDoc privilege to delete the indexes of multiindex documents.
OCTCR77BC4189290	Fixed an issue in REST services and Web Access where a PDF file could not be imported.
OCTCR77BC4225201	Fixed an issue where OpenText Process Automation operations would fail upon setting a negative currency value then saving to AppEnhancer.
OCTCR77BC4228075	Fixed a performance issue in REST service AXDocExportJobs.
OCTCR77BC4231413	Fixed an issue in web services where cross application query results were returning incorrect is mismatched field data.
OCTCR77BC4360427	Fixed an error in full-text indexing, "Only simple font is supported in CID Map".
OCTCR77BC4368658	Fixed component registration wizard, import and other administrative services so they properly start when using a database schema.
OCTCR77BC4368942	Fixed indexing service to delete full-text temporary files after indexing.
OCTCR77BC4370058	Fixed rendering PDF files with different resolutions.
OCTCR77BC4381541	Fixed an error in full-text indexing when a TrueType font is used, which was reported as "Only simple font is supported in CID Map".
OCTCR77BC4382849	Fixed render server to properly display RTF files that have tables.
OCTCR77BC4399681	Fixed workflow module to display proper error message details.
OCTCR77BC4360820	Fixed OAUTH and OTDS authentication to support PKCE and OTDS 24.3 and higher.
OCTCR77BC4405588	Fixed administrator to save workflow configurations without having to re-enter each password.
OCTCR77BC4415476	Fixed WIM service to better handle starting and restarting conditions when workflow servers are not accessible.
OCTCR77BC4423832	Fixed Web Access rotate and save to not require delete permission.
OCTCR77BC4442429	Fixed Web Access to handle uploading a specific PDF type.
OCTCR77BC4445595	Fixed an error in full-text indexing, "Only simple font is supported in CID Map".
OCTCR77BC4445600	Fixed Web Access to properly show the rotate and save menu when viewing a document in a batch.
OCTCR77BC4447667	Fixed web services to return document data in the correct field in query result.
OCTCR77BC4451619	Fixed Index Image Import to not fail if import script only contains reference key.
OCTCR77BC4455591	Fixed indexing service to resolve error "System.OverflowException: Value was either too large or too small for an Int64." when full-text indexing.
OCTCR77BC4499749	Fixed render server to maintain page order when exporting.
OCTCR77BC4530861	Fixed render server to process PDFs created by PDFium by not acquiring PDE content for image-based documents.

7 Known issues

The following known issues exist in this release.

Issue ID	Issue description
OCTCR77BC4652075	Annotations shift on exports for some pdfs.
OCTCR77BC4656741	AXDocPrint REST API returns no content.
OCTCR77BC4657855	AXDocPrint API could not access UNC paths using impersonation.
OCTCR77BC4662436	Admin SSO login is not working for Oauth and OTDS SSO.
OCTCR77BC2847994	Datasource selection is getting deleted after the 2nd workflow configuration is saved.
OCTCR77BC4636554	User is not able to delete the last remaining OTDS configuration.
OCTCR77BC4404940	Initial full-text indexing is slow.
OCTCR77BC4727341	Unable to delete PID table from admin
OCTCR77BC4727376	Annotations shifting on export with PDF files

8 Contact information

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